



**I. COURSE DESCRIPTION:**

There are several significant hands-on experiences which enhance academic learning. The opportunity to apply acquired skills and to be exposed to the working environment is critical to the successful completion of a balanced education. Graduates of the Social Services Worker-Native (SSW-N) program will become a part of the growing social services field, which works to benefit members of the urban, and First Nation communities. The placement experience should be marked by increased self-initiative and active participation on the part of students.

Students will be placed in local Native and non-Native services in urban and First Nation Communities for two working days per week for a fourteen-week period. During this time they will actively participate as a service team member, within guidelines set by agencies and fieldwork supervisors. Students in the SSW-N program become familiar with the agency in context of the network of services available to address a variety of issues in our communities.

**II. LEARNING OUTCOMES AND ELEMENTS OF THE PERFORMANCE:**

There are two categories of learning outcomes to be addressed during the fieldwork placement experience; Core Learning Outcomes and Elective Learning Outcomes. The student will carry over the six (6) core objectives from the fall semester because they reflect a general standard of professional expectations and apply to any placement setting.

When you have earned credit for this course, you will have reliably demonstrated ability to:

**CORE LEARNING OUTCOMES: (All of the following must be completed)**

1. Communicate clearly, concisely and accurately in the written, spoken and visual form that fulfills the purpose and meets the needs of the workplace.
2. Apply essential interpersonal skills in an appropriate and effective manner i.e.: observation; active listening; self-disclosure; empathic understanding; development of the helping relationship; objectivity.
3. Adopt and implement effective work (time) management skills.  
--Identify—Prioritize--Organize--Implement work plan
4. Encourage respect and sensitivity for individual self-determination, dignity, rights, lifestyle choices and diverse cultures.

5. Adapt to the interpersonal dynamics of the workplace:
  1. Collaboration with co-workers.
  2. Relationship with supervisor.
  3. Self-initiative and discipline.
6. Utilize the skills of self-initiative and discipline within the placement setting.

#### **LEARNING OUTCOMES AND ELEMENTS OF THE PERFORMANCE:**

There are two categories of learning outcomes to be addressed during the fieldwork placement experience; Core Learning Outcomes and Elective Learning Outcomes. The student will carry over the six (6) core objectives from the fall semester because they reflect a general standard of professional expectations and apply to any placement setting.

When you have earned credit for this course, you will have reliably demonstrated ability to:

#### **CORE LEARNING OUTCOMES: (All of the following must be continued from semester three and met satisfactorily)**

1. Communicate clearly, concisely and accurately in the written, spoken and visual form that fulfils the purpose and meets the needs of the workplace.
2. Apply essential interpersonal skills in an appropriate and effective manner i.e.: observation; active listening; self-disclosure; empathic understanding; development of the helping relationship; objectivity.
3. Adopt and implement effective work (time) management skills by demonstrating the ability to:
  - Identify, prioritize, organize and implement a work (time) management plan
4. Encourage respect and sensitivity for individual self-determination, dignity, rights, lifestyle choices and diverse cultures.
5. Function within the workplace and exhibit interpersonal skills of:
  4. Collaboration with co-workers.
  5. Reciprocal relationship with supervisor.
  6. Self-initiative and discipline.
7. Utilize the skills of self-initiative and discipline within the placement setting.

**ELECTIVE LEARNING OUTCOMES:**

Students entering the fourth semester placement are expected to have demonstrated a familiarly and comfort level in their placement environment and service area. During the third semester students are required to create their fourth semester learning contract. This contract will accurately reflect the learning opportunities geared to their placement setting and provide the student with an opportunity to expand on the introductory skills and knowledge gained during the previous semester's placement.

In conjunction with the placement supervisor and seminar instructor, students will choose electives from the following list and will keep within the required number of outcomes for each level of social services work (micro, mezzo and macro). The following electives are a general statement which must be expanded by the student to demonstrate the application to the placement experience.

***Students must maintain a total of 15 electives.***

**MICRO LEVEL OF SOCIAL SERVICES****A. Essential Skills (Choose a total of five (5) from this section.)**

1. Plan and implement appropriate activities relevant to the placement environment.
2. Provide current and accurate information and education to the client/family/community members to address program/service issues.
3. Research and apply knowledge relevant to program/service policy and procedures.
4. Develop strategies in consultation with the client/community to address potential for change.
5. Assist client in identify weakness or possible barriers to the client's growth/ change and promote a solution focussed intervention.
6. Provide education for the client about self-help groups by supplying appropriate information.
7. Facilitate a client centred decision and solution to a concern identified by the client, followed by a verbal or written report to the field supervisor.
8. Gather information and document relevant social history pertaining to a client.
9. Complete a family genogram and ecomap to assist in identifying strengths and barriers to intervention.
10. Demonstrate knowledge of the impact of imbalance within the four dimensions of: mental, physical, emotional and/or spiritual with clients.

---

**COURSE NAME****CODE #**

11. Connect and consult with appropriate professional resources to provide comprehensive services.
12. Complete a client intake process.
13. Complete a consumer satisfaction questionnaire.
14. Provide an overview of program services with the client.
15. Research and develop an intervention technique (group, workshop, information session, handout, or booklet) to provide to clients on a specific issue.
16. Observe/participate in case conferencing of a client or community/committee meeting and debrief with your supervisor.
17. Utilize and apply Aboriginal worldview techniques to working with the client/services.

**B. Assessment Skills (Choose a total of two (2) from this section.)**

1. Identify and document client's areas of strength in regards to an assessment or service plan.
2. Work with the client to identify concerning/problematic behaviour and the ramifications for the individuals and/or families that foster the client's awareness of the concern/problem.
3. Assist client in identifying self-motivating characteristics and skills.
4. Demonstrate problem-solving, goal setting and decision making techniques in conjunction with clients.
18. Utilize the Medicine Wheel as a model to assess a client/program needs to develop a service plan.
5. Complete an assessment of change (based on the stages of change) to determine client/community needs.
6. Complete a service needs assessment.
7. Observe/participate in group sessions of clients and debrief with your supervisor or another colleague.
8. Recognize and document the elements of a crisis of a client.

**C. Client Relationship Skills (Choose a total of one (1) from this section.)**

1. Establish an effective helping relationship with the client.
2. Deal appropriately with closure issues on an individual or group basis.
3. Confront and deal with inappropriate client behaviour.
4. Distinguish between a personal and professional relationship.
5. Demonstrate the role of a leader in a group setting.

**MEZZO LEVEL OF SOCIAL SERVICES****D. Supervision Knowledge (Choose a total of two (2) from this section.)**

1. Seek guidance from Elders to enhance work placement, as a culturally relevant resource.
2. Participate in supervision and peer consultation to analyse what has or has not worked in a given situation and why with your supervisor or another colleague.
3. Demonstrate an ability to initiate guidance and feedback from supervisor.
4. Demonstrate an understanding of and participate in peer consultation.
5. Articulate with the supervisor any ethical dilemmas (potential or real) encountered or anticipated during placement.

**E. Administrative Skills (Choose a total of two (2) from this section.)**

1. Use a variety of computer hardware and software and other technological tools appropriate and necessary to the performance of work-related tasks.
2. Complete pertinent documentation pertaining to client/services in a mock or actual report.
3. Keep accurate case records/mock logs.
4. Identify and provide your supervisor with a report (verbal or written) describing the chosen continuum of services provided to the client and how the continuum of services was derived.
5. Maintain a project timeline to manage the use of time and other resources to attain project-related goals in the workplace.
6. Participate and contribute to the team through collaboration and during team meetings.

**MACRO LEVEL OF SOCIAL SERVICES (Choose a total of one (1) from this section.)**

1. Establish and sustain working relationships with consumers, staff, and external community partners
2. Recognize and articulate the impact of system barriers (work, community, client, funding, resources etc.)
3. Identify and develop formal and informal networks and resources in the Native and non-Native communities.
4. Develop a resource directory of services/agencies relevant to the placement consumer needs.

**PERSONAL DEVELOPMENT SKILLS (Choose a total of two (2) from this section.)**

1. Define, in consultation with the supervisor, the parameters of your competency and develop a plan with the workplace to expand your skills in the workplace to determine personal and professional development opportunities.
2. Demonstrate an ability to develop a self-care plan at the placement setting that accessing and utilizes resources and strategies to enhance personal growth.
3. Maintain professional boundaries with clients and colleagues.
4. Participate in skill/professional development workshop and opportunities.

**III. REQUIRED RESOURCES/TEXTS/MATERIALS:**

Social Services Worker-Native Field Placement I Handbook.

Students are required to dress appropriately for the workplace environment and provide their own transportation to and from the placement site.

**IV. EVALUATION PROCESS/GRADING SYSTEM:**

**To obtain a satisfactory grade in this course:**

- A. **ALL** Core Learning Outcomes must be evaluated by the Fieldwork Supervisor at the Acceptable Level of Achievement or higher.
- B. Of the fifteen (15) Elective Learning Outcomes chosen, the student must be evaluated by the Fieldwork Supervisor at an Acceptable Level of Achievement (level 3) or higher on at least ten (10) of the outcomes.

COURSE NAME

CODE #

- C. At the midway portion of the semester a midterm assessment will be completed by the field placement supervisor to monitor how well the student is progressing to accomplishing their learning outcomes. If the student is not satisfactory in working towards any of the objectives the student and the placement supervisor will create a learning plan that outlines how the student will work toward carrying out the objective.
- D. *This is the continuum to be applied to evaluate the learning outcomes:*

<b>F</b>	<b>1</b>	<b>2</b>	<b>3</b>
<b>Does Not Meet Expectations</b>	<b>Meets Minimal Expectations, Significant Improvement Required</b>	<b>Satisfactorily Meets Expectations</b>	<b>Exceeds Expectations</b>

Level of Achievement Scale:

F =	The student has not demonstrated the required skill in this area. Considerable improvement is required in order to achieve an acceptable level.
1 =	The student has demonstrated some level of skill in this area, but requires some additional assistance, direction, knowledge, or skill development to achieve an acceptable level.
2=	The student has demonstrated that they are able to comprehend and carry out this skill area on a regular basis.
3 =	The student has demonstrated that they are able to comprehend and carry out this skill area with initiative and insight beyond acceptable levels of expectations.

Throughout the semester, students, supervisors and the fieldwork faculty will evaluate the student's performance of Learning Outcomes. A formal assessment will occur at Midterm and Final Evaluation will be completed prior to the last day of placement.

Students should come prepared to the mid-term and final evaluation meetings with a personal evaluation of their level of achievement for the Learning Outcomes using the format below. The student and the field placement supervisor will meet and complete the evaluation prior to evaluation meeting with the Faculty Liaison.



The following semester grades will be assigned to students in post-secondary courses:

<u>Grade</u>	<u>Definition</u>	<u>Grade Point Equivalent</u>
A+	90 – 100%	4.00
A	80 – 89%	3.00
B	70 - 79%	2.00
C	60 - 69%	1.00
D	50 – 59%	0.00
F (Fail)	49% and below	
CR (Credit)	Credit for diploma requirements has been awarded.	
S	Satisfactory achievement in field /clinical placement or non-graded subject area.	
U	Unsatisfactory achievement in field/clinical placement or non-graded subject area.	
X	A temporary grade limited to situations with extenuating circumstances giving a student additional time to complete the requirements for a course.	
NR	Grade not reported to Registrar's office.	
W	Student has withdrawn from the course without academic penalty.	

**Note:** For such reasons as program certification or program articulation, certain courses require minimums of greater than 50% and/or have mandatory components to achieve a passing grade.

It is also important to note, that the minimum overall GPA required to graduate from a Sault College program remains 2.0.

**V. SPECIAL NOTES:****Required Hours/Monthly Timesheets:**

Students must complete a minimum of **400 hours** of fieldwork placement during the semester in order to successfully complete their placement. This can be accomplished by the completion of four 8-hour shifts per week for a 14 week period.

Students are responsible for recording their monthly placement hours and have them signed by their placement supervisors. Monthly timesheets must be submitted in seminar class within one week of the end of month. ***Time missed must be rescheduled by the student with their respective placement supervisor.***

**Disability Services:**

If you are a student with special needs (e.g. physical limitations, visual impairments, hearing impairments, or learning disabilities), you are encouraged to discuss required accommodations with your professor and/or the Disability Services office. Visit Room E1101 or call Extension 2703 so that support services can be arranged for you.

**Retention of course outlines:**

It is the responsibility of the student to retain all course outlines for possible future use in acquiring advanced standing at other postsecondary institutions.

**Plagiarism:**

Students should refer to the definition of “academic dishonesty” in the *Student Code of Conduct*. Students who engage in “academic dishonesty” will receive an automatic failure for that submission and/or such other penalty, up to and including expulsion from the course/program, as may be decided by the professor/dean. In order to protect students from inadvertent plagiarism, to protect the copyright of the material referenced, and to credit the author of the material, it is the policy of the department to employ a documentation format for referencing source material.

**Communication:**

The College considers **WebCT/LMS** as the primary channel of communication for each course. Regularly checking this software platform is critical as it will keep you directly connected with faculty and current course information. Success in this course may be directly related to your willingness to take advantage of the **Learning Management System** communication tool.

**Course outline amendments:**

The Professor reserves the right to change the information contained in this course outline depending on the needs of the learner and the availability of resources.

Substitute course information is available in the Registrar's office.

#### Tuition Default

Students who have defaulted on the payment of tuition (tuition has not been paid in full, payments were not deferred or payment plan not honoured) as of the first week of March will be removed from placement and clinical activities. This may result in loss of mandatory hours or incomplete course work. Sault College will not be responsible for incomplete hours or outcomes that are not achieved or any other academic requirement not met as of the result of tuition default. Students are encouraged to communicate with Financial Services with regard to the status of their tuition prior to this deadline to ensure that their financial status does not interfere with academic progress.

#### **VI. PRIOR LEARNING ASSESSMENT:**

Students who wish to apply for advance credit transfer (advanced standing) should obtain an Application for Advance Credit from the program coordinator (or the course coordinator regarding a general education transfer request) or academic assistant. Students will be required to provide an unofficial transcript and course outline related to the course in question.

Credit for prior learning will also be given upon successful completion of a challenge exam or portfolio.